Government of Pakistan

National Vocational and Technical Training Commission

Prime Minister's Hunarmand Pakistan Program

"Skill for All"



Course Contents/ Lesson Plan

Course Title: Applied Supply Chain Management

Duration: 06 Months

Course Details / Description& Preliminaries

Course Title	Applied Supply Chain Management					
Objectives and	Employable skills for Students having minimum qualification of					
Expectations	F.A/F.Sc/I.COM/D.COM through an intensive course on Supply					
	Chain Management and its application.					
	This is a special course designed to address unemployment in the					
	youth. The course aims to achieve the above objective through hands					
	on practical training delivery by a team of dedicated professionals					
	having rich market/work experience. This course is therefore not just for developing a theoretical understanding/back ground of the trainees Contrary to that, it is primarily aimed at equipping the trainees to					
	perform commercially in a market space in independent capacity or as					
	a member of a team.					
	The course therefore is designed to impart not only technical skills but					
	soft skills as well as entrepreneurial skills deemed essential for that					
	purpose i.e. communication skills; marketing skills (including					
	freelancing); personal grooming of the trainees and inculcation of the					
	positive work ethics to foster better citizenship in general and improve					
	the image of Pakistani work force in particular.					
	Main Expectations:					
	In short, the course under reference should be delivered by					
	professional instructors in such a robust hand-on manner that the					
	trainees are comfortably able to employ their skills for earning money					
	(through wage/self-employment) at its conclusion.					
	This course thus clearly goes beyond the domain of the traditional					
	training practices in vogue and underscores an expectation that a					
	market centric approach will be adopted as the main driving force while					
	delivering it. The instructors should therefore be experienced enough to					

Key Features of Training & Special Modules

be able to identify the training needs for the possible market roles available out there. Moreover, they should also know the strengths and weaknesses of each individual trainee to prepare them for such market roles during/after the training.

- i. Specially designed practical tasks to be performed by the trainees have been included in the Annexure-I to this document. Their weekly distribution has also been indicated in the weekly lesson plan given in this document. The record of all tasks performed individually or in groups must be preserved by the management of the training Institute clearly labeling name, trade, session etc so that these are ready to be physically inspected/verified through monitoring visits from time to time. The weekly distribution of tasks has also been indicated in the weekly lesson plan given in this document.
- ii. In order to materialize the main expectations, a special module on Job Search & Entrepreneurial Skills has been included in the course through which, the trainees will be made aware of the Job search techniques in the local as well asforeign job markets (Gulf Countries) .Moreover, the trainees would also be encouraged to venture into self-employment and exposed to the main requirements in this regard. It is also expected that a sense of civic duties/roles and responsibilities will be inculcated in the trainees to make them responsible citizens of the country.
- iii. A module on **Work Place Ethics** has also been included to highlight the importance of good and positive behavior at work place in the line with the best practices elsewhere in the world. An outline of such qualities has been given in the

Appendix to this document. Its importance should be conveyed in a format that is attractive and interesting for the trainees such as through PPT slides + short video documentaries. Needless to say that if the training provider puts his heart and soul into these, otherwise non-technical components, the image of Pakistani workforce would undergo a positive transformation in the local as well as international job markets.

In order to maintain interest and motivation of the trainees throughout the course, modern techniques such as:

- Motivational lectures
- Success stories
- Case studies (in documentary or presentation format)

These would be employed as additional training tools wherever possible (these are explained in the subsequent section on Training Methodology).

Lastly, evaluation of the competencies acquired by the trainees will be done objectively at various stages of the training and proper record of the same will be maintained. Suffice to say that for such evaluations, practical tasks would be designed by the training providers to gauge the problem solving abilities of the trainees.

Training Tools/ Methodology

(i) Motivational Lectures

The proposed methodology for the training under reference employs motivation as a tool. Hence besides the purely technical content, a trainer is required to include elements of motivation in his/her lecture to inspire the trainees to utilize the training opportunity to the full and strive towards professional excellence. Motivational lectures may also include general topics such as the importance of moral values and civic

role & responsibilities as a Pakistani. A motivational lecture should be delivered with enough zeal to produce a deep impact on the trainees. It may comprise of the following:

- Clear Purpose to convey message to trainees effectively.
- Personal Story to quote as an example to follow.
- Trainees fit so that the situation is actionable by trainees and not represent a just idealism.
- Ending Points to persuade the trainees on changing themselves.

A good motivational lecture should help drive creativity, curiosity and spark the desire needed for trainees to want to learn more.

Impact of a successful motivational strategy is amongst others commonly visible in increased class participation ratios. It increases the trainees' willingness to be engaged on the practical tasks for longer time without boredom and loss of interest because they can clearly see in their mind's eye where their hard work would take them in short (1-3 years); medium (3 -10 years) and long term (more than 10 years).

This tool is designed for training providers to ensure arrangements for regular well planned motivational lectures as part of a coordinated strategy interspersed throughout the training period as suggested in the weekly lesson plans in this document.

(ii) Success Stories

Another effective way of motivating the trainees is by means of Success Stories. Its inclusion in the weekly lesson plan at regular intervals has been recommended till the end of the training. A success story may be disseminated orally, through a presentation or by means of a video/documentary of someone that has risen to fortune, acclaim, or brilliant achievement. A success story shows how a person achieved his goal through hard work, dedication and devotion. An inspiring

success story contains compelling and significant facts articulated clearly and easily comprehendible words. Moreover, it is helpful if it is assumed that the reader/listener knows nothing of what is being revealed. Optimum impact is created when the story is revealed by the person himself either:

- Directly (in person) or,
- Through an audio/ videotaped message.

It is expected that the training provider would collect relevant high quality success stories for inclusion in the training as suggested in the weekly lesson plan given in this document.

Suggestive structure and sequence of a sample success story and its various shapes can be seen at annexure III.

(iii) Case Studies

Where a situation allows, case studies can also be presented to the trainees to widen their understanding of the real life specific problem/situation and to explore the solutions.

In simple terms, the case study method of teaching uses a real life case example/a typical case to demonstrate a phenomenon in action and explain theoretical as well as practical aspects of the knowledge related to the same. It is an effective way to help the trainees comprehend in depth both the theoretical and practical aspects of the complex phenomenon in depth with ease. Case teaching can also stimulate the trainees to participate in discussions and thereby boost their confidence. It also makes class room atmosphere interesting thus maintaining the trainee interest in training till the end of the course.

Depending on suitability to the trade, the weekly lesson plan in this document may suggest case studies to be presented to the trainees. The trainer may adopt a power point presentation or video format for such case studies whichever is deemed suitable but it's important that

only those cases are selected that are relevant and of a learning value.

The Trainees should be required and supervised to carefully analyze the cases. For the purpose they must be encouraged to inquire and collect specific information / data, actively participate in the discussions and intended solutions of the problem / situation. Case studies can be implemented in the following ways:-

- i. A good quality trade specific documentary(At least 2-3 documentaries must be arranged by the training institute)
- ii. Health & Safety case studies(2 cases regarding safety and industrial accidents must be arranged by the training institute).
- iii. Field visits(At least one visit to a trade specific major industry/ firm must be arranged by the training institute)

Learning Outcome of the Course

After completion of this course, the trainees must be able to: -

- Understand and explain the role of the supply chain in organizational success
- ii. Develop KPIs for different functions of the supply chain
- iii. Do supplier appraisal using the designed KPIS
- iv. Know and understand the procurement cycle
- v. Know the rules of the procurement (PPRA and KPPRA)
- vi. Prepare and evaluate the quotations
- vii. Know and follow the bidding process
- viii. Know and prepare the bidding documents
- ix. Know awarding of the contracts to the successful bidder.
- x. Know the vendor management
- xi. Know different types of warehouse
- xii. Know about types of Warehouse layout
- xiii. Know about safety in warehouse
- xiv. Understand and know about Material handling devices in

xv. Understand and evaluate the transportation modes xvi. Know and understand the key logistics processes xvii. Know and understand the contract management xviii. Know and understand different types of contract xix. Know and implement lean management in supply chain
xvi. Know and understand the key logistics processes xvii. Know and understand the contract management xviii. Know and understand different types of contract
xviii. Know and understand the contract management xviii. Know and understand different types of contract
xviii. Know and understand different types of contract
xix. Know and implement lean management in Supply Chain
xx. Know and understand the six Sigma in supply chain
xxi. Understand the inventory management and stock auditing
techniques
xxii. Know and understand the supplier development activities
xxiii. Prepare the supplier training program
xxiv. Know and understand the effectiveness of the supplie
development program
Entry level of F. A, F.Sc/I.COM, D.COM trainees
Total Duration of Course: 6 Months (26 Weeks) Course Execution
Plan • Class Hours: 4 Hours per day (06 Days per week)
Theory: 20% Practical: 80%
Weekly Hours: 24 Hours Per week
Total Contact Hours: 600 Hours
Companies Offering After completion of the course, trainees will be able to apply for job
Jobs in the respective trade any of the following organizations/industry: -
Automotive industry
Pharmacy, transportation
Freight forwarding companies
Airlines and shipping companies
Government organizations (e.g. Pakistan Aeronautical Comple
Atomic Energy etc.)
Cement industry
Beverages, food chain

	Hotel and restaurant, tourism			
	Fast Moving Consumable Goods			
	Fashion Industry			
	Shoes manufacturing			
	Retail Industry			
	Steel manufacturing			
	Toys manufacturing			
	Multinational Companies			
	Freelancing Sites.			
Job Opportunities	After completion of this course, candidates who pass out, will be able			
	to apply for the below mentioned job positions: -			
	Supply Chain Officer			
	Warehouse Officer			
	Procurement Officer/ SC Assistant / Warehouse Assistant			
	Material manager			
	Logistics officer			
	Transportation officer/ Manager			
	Inventory officer/Manager			
	Store officer			
	Freelancing			
No of Students	25			
Learning Place	Classroom / Lab / Company warehouse / Company Supply Chain Department.			

WEEKLY SCHEDULE OF TRAINING

Scheduled Week	Module Title	Learning Units	Remarks
Week 1	Introduction	 Program Orientation Course orientation Motivational Lecture (For further detail please see Page No: 3-4) Course benefits 	
		 Job market Introduction to supply chain management Introduction to components of the supply chain Institute/Work ethics (For further detail please see Annexure-II at the end) 	
Week 2	Introduction to supply chain management	 Career development in supply chain management Roles of SCM professionals (Supply chain position) Scope of supply chain Functions of supply chain/Components Importance of supply chain management in business strategy of the organization. Supply Chain Management Process Success story (For further detail please see Page No:4-5)and Annexure-III at the end) 	Task -1 (Details may be seen in Annexure 1)

Week 3	Key performance	Motivational Lecture (For Task- 2
	Indicators KPIs and supply Chain	further detail please see (Details may
	Management	Page No: 3-4) be seen in Annexure 1)
		Developing KPIs for the
		organization
		 Quality KPIs
		Cost KPIs
		 Quantity Delivered (against
		Customer schedule/demand)
		KPIs
		Services KPIs
		Warehouse KPIs
Week 4	Introduction to	• Institute/Work ethics (For
	Procurement	further detail please see Task-3
		Annexure-II at the end) (Details may
		 Types of procurement be seen in Annexure 1)
		Centralized and
		decentralized
		Public procurement
		Private procurement 1st Monthly
		Difference between public Test
		and private procurement
		Procurement cycle
		Overview of PPRA rules
		• Case Study(For further
		detail please see Page No:
		5-6)
Week 5	PPRA and KPPRA rules regarding	Motivational Lecture (For Task - 4
	Procurement	further detail please see (Details may
		Page No: 3-4) be seen in Annexure 1)

		PPRA rules (Rule 1-51)
		KPPRA Rules
		Preparing bills of quotations.
		Preparing Bidding
		Documents
		RFQ/EOI/RFP Preparation
Week 6	Procurement	Success story (For further
	Processes	detail please see Page No: Task- 5 (Details may
		4-5 and Annexure-III at the be seen in Annexure 1)
		end)
		Procurement flow chart
		Procurement plan
		Bidding Process
		Searching supplier for the
		said material/services
		Supplier selection criteria
		Pre-& Post-delivery quality
		inspection/assurance
		Supplier appraisal
		Case Study (For further
		detail please see Page No:
		5-6)
Week 7	Introduction to Warehouse	Motivational Lecture (For Task- 6
	Waronoacc	further detail please see (Details may
		Page No:3-4) be seen in Annexure 1)
		Types of warehouse
		Warehouse layout
		Warehouse layout design principles.

Week 8	Warehouse Management	 Technology in warehouse Cross docking Safety in warehouse Success story (For further detail please see Page No: 4-5and Annexure-III at the end) 	2 nd Monthly Test
Week 9	Warehouse and Material handling	 Material Handling in warehouse Inventory Stock taking and updating in warehouse Case Study (For further detail please see Page No: 5-6) 	Task- 7 (Details may be seen in Annexure 1
Week 10	Introduction to Transportation	 Motivational Lecture (For further detail please see Page No:3-4) Difference between transportation and logistics Modes of transportation in organization (internal and external) Key logistics processes 	Task- 8 (Details may be seen in Annexure 1)
Week 11	Transportation Cost Management	 Cost of transportation in organization Emerging technology In transportation 	
Week 12	Transportation and Incoterms	Motivational Lecture (For further detail please see Page No:3-4)	

		 Improvement in transportation of organization Incoterms (in case of International Transportation) 	Task- 9 (Details may be seen in Annexure 1)
Week 13	OVERVIEW OF THE P	REVIOUS WEEKS & MID TERM EX	AMINATION
Week 14	Contract Management	 Introduction to contract management Types of contract Preparing of contract Signing off contract with supplier/customer Revision and measuring performance in accordance to contract Contract for re-ordering 	Task- 10 (Details may be seen in Annexure 1)
Week 15	Introduction to Lean Supply Chain Management	 Motivational Lecture (For further detail please see Page No: 3-4) Lean Management Lean vs. Agile Management Types of lean management 	
Week 16	Lean Management Principles	 Case Study(For further detail please see Page No: 5-6) Principles of lean management 	Task-11 (Details may be seen in Annexure 1)

		Lean management tools	
		(kaizen, 5S, PokaYoki, Six	
		Sigma etc.)	
Week 17	Loop Managament	,	Took 12
week 17	Lean Management Implementation	Types of Waste in Supply	Task-12 (Details may
		Chain	be seen in
		Practical Implementation of	Annexure 1)
		lean management in	
	Job Search/	organization	
	Entrepreneurial skills	Success story (For further	
	(Job Search)	detail please see Page No:	
		4-5and Annexure-III at the	
		end)	
		 Job market & job search 	
		 Job related skills. 	
		 Interpersonal skills 	
		 Communication skills 	
Week 18	Supplier	Motivational Lecture (For	
	Development	further detail please see	
		Page No:3-4)	
		 Supplier Development 	
		practices	
		 Preparation of Supplier 	
	1.1 0 /	training plan	
	Job Search/ Entrepreneurial skills	 Session on CV Building. 	
	(CV Building)	How to make notable CV.	
		 Dos and Don'ts of CV 	
		making	
	1		
Week 19	Supplier Training	Conducting supplier	Task-
Week 19	Supplier Training &evaluation	Conducting supplier training	Task- 13(Details may be

		performance	Annexure 1)
		Supplier evaluation form	ŕ
	Job Search/	Session on Self-	
	Entrepreneurial skills	Employment	
	Okino	How to start a Business.	
		Requirements (Capital,	
		Physical & Human	
		Resources etc)	
		Benefits/Advantages of	
		self-employment	
Week 20	Supplier	Developing criteria for	4 th Monthly
	Performance Criteria.	supplier performance	Test
	o nona	Measuring performance of	
		supplier	
		Success story (For further	
		detail please see Page No:	
		4-5and Annexure-III at the	
		end)	
Week 21	Introduction to	Motivational Lecture (For	
	Inventory Management	further detail please see	
		Page No: 3-4)	
		Services Level and	
		Inventory Management	
		Types of inventory	
		Types of inventory	
		management systems	
Week 22	Inventory	Methods of inventory	Teels 4.4
	management Principles and	management	Task-14 (Details may
	Methods	 Tools of inventory 	be seen in
		management	Annexure 1

		•	Classification of inventory	
		•	Inventory management	
			versus Inventory control	
		•	Managing Inventory at	
			distribution center	
		•	Difference between a	
			warehouse and distribution	
			center	
		•	Inventory distribution models	
	Job Search/	•	Session on General	
	Entrepreneurial skills (General Employment)		Overseas Employment	
	(General Employment)		opportunities.	
		•	Job search Avenues.	
		•	Visa Processes and other	
			necessary requirements.	
		•	Immigration Information	
			(Legal age requirements,	
			Health Certificate, Police	
			Clearance &Travel Insurance	
Week 23		•	Motivational Lecture(For	
			further detail please see	
			Page No:3-4)	
	Current and future trends in Supply chain	•	Green purchasing and	
			supply chain	
		•	Robotics and emerging	
			technology in supply	
			chain	
		•	Outsourcing in supply	
			chain (2PL, 3PL, 4PL) etc	
	Job Search/ Entrepreneurial skills	•	Selection of two countries of	

	(2 countries)		destination (Gulf Countries,	
			Malaysia, South Korea etc)	
			focusing on:-	
		•	Trade specific Job Prospects	
			and Earning levels.	
		•	Country Specific Labor laws,	
			entry and exit requirements	
			(Legal age requirements,	
			Health Certificate, Police	
			Clearance & Travel	
			Insurance etc.).	
Week 24	Field Project	•	Visit to Industrial setup for	Task-15
			field project purpose	(Details may be seen in
		•	Success story (For further	Annexure 1)
			detail please see Page No:	
			4-5 and Annexure-III at the	
			end)	
Week 25	Field Project	•	Visit to Industrial setup for	Task-15
			field project purpose	Continued
			Motivational Lecture (For	
			further detail please see	
			Page No: 3-4)	
Week 26	Final Assessment &	•	Field Project Presentation.	-
	Field Project	•	Final exam/Assessment	Final Assessment

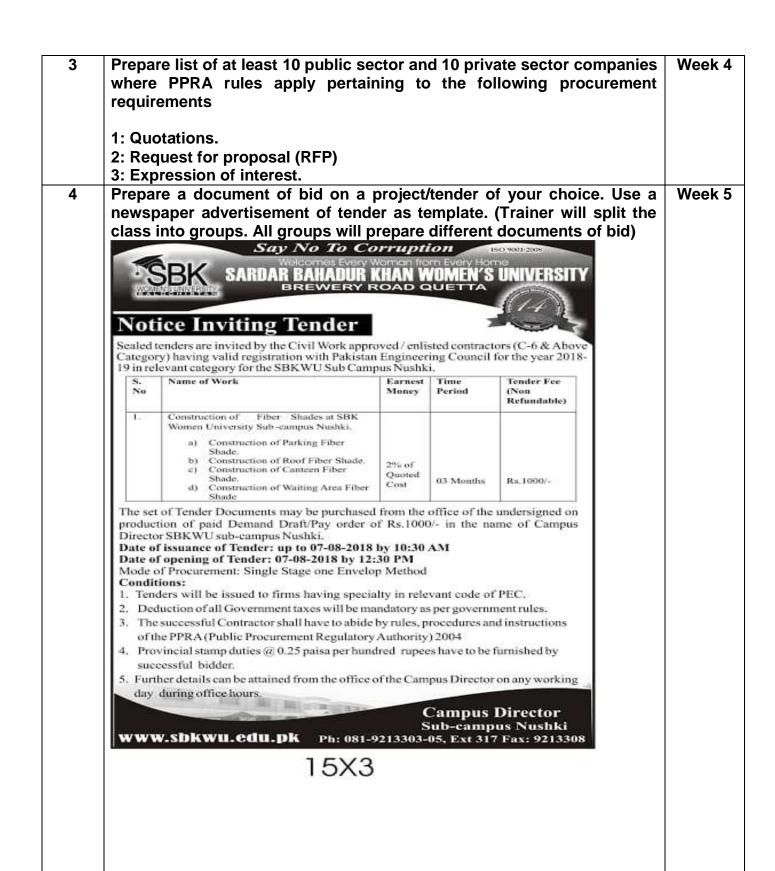
Annexure-I

Tasks for Applied Supply Chain Management

Notes: 1.The tasks are required to be performed multiple times by each trainee/group until sufficient proficiency level is acquired. The trainer is required to determine the number of times; the task needs to be repeated by a trainee as per his/her low/medium/high level of skill and proficiency during any stage of the course.

2. Field Visits where required, must also be arranged by training institute for conduction of tasks in an efficient manner.

Task No.	Tasks Description	Week No.
1	Enlist and prepare a catalogue/directory of industrial manufacturing companies of Pakistan, as per their category/products with details as under:-	Week 2
	 Cement Energy Textile Fertilizers Automobiles Agricultural products Steel Manufacturing/Foundry Sports goods Medical Equipment etc 	
	Every trainee has to select at least 05 (different ones) different companies from abovementioned different categories shown.	
2	the following industries. Trainees should be divided into groups a asked to perform the above-mentioned task related to the industrimentioned below: • Automotive • Pharmaceutical • Steel	
	 Tourism and Hotel Fashion Food/Beverages Cement Demonstrate how KPIs are developed and then make a complete list with respect to selected parameters of KPIs (Cost, Quantity, Quality, 	



5	Trainer will split the class into groups. All groups will prepare at least three quotations for the other group as per advice by the trainer. Prepare a CS (comparative sheet) of the previously called bids on above mentioned tender / any chosen organization. A sample CS based on 80% technical and 20% financial weightage may be taken to prepare the required document.	
6	Design and Review ware house layout in selected industrial setups/firms for efficient space utilization.	Week 7
7	Collect the record of one month stock taking and inventory updating activity for selected firm(s)/industrial setup. Visit the warehouse and compare the physical and documented record. If discrepancies are identified, trainees should intimate the concerned management regarding inventory issues as per documented evidence.	Week 9
8	Please suggest modes of transportation for importing the different items given below: 1. Cement 2. CNC Machines 3. Diesel and crude oil from Saudi Arabia 4. Machinery from China 5. Textile export to Nepal 6. Medical equipment from China 7. Cars from Japan 8. Cosmetic from China 9. Electronics from Japan and Germany 10. Mobile phone from USA 11. Laptops from Singapore 12. LNG from Qatar 13. Cement from Lucky production site to Karachi 14. X ray machines from China or America	Week 10
9	Please suggest and justify the incoterms for goods transport in Task 7.	Week 12
10	Prepare a contract on previously worked out CS (comparative sheet) on announced tender / purchasing of the goods or services using the template selected and displayed/developed by trainer as exhibited in the class.	Week 14
11	Describe 7 principles of lean management. Identify how many principles are being practiced in the supply chain of the industry/Firm selected by the trainees.	Week 16
12	Please implement the lean management tools i.e. 5S, Kaizen, Poka, Yoki and Six sigma in selected industrial set up. Trainees are required to present their findings in 5 separate documents related to each tool mentioned. They must identify the wastage level and recommend the best fit method for reducing wastages in the processes.	Week 17
13	Critically evaluate supplier performance with respect to the criteria adopted by the firm/industrial setup and highlight the main findings/issues if any.	Week 19

Conduct& apprise the management about supplier evaluation using the sample form provided with an aim refine the existing processes/practices.

Initial Supplier Evaluation

Category	Weight	Subweight	Score (1 - 5 scale)	Weighted Score	Subtotal
Quality Systems	20				
Process control systems	0000	5	4	4.0	
Total quality commitment		8 7	4 5	б.4	
PPM defect performance		7	.5	7.0	17.4
Management Capability	10				
Management/labor relations		5	4	4.0	62931
Management capability		5	4	4.0	8.0
Financial Condition	10				
Debt structure	101040	5	3	3.0	
Turnover ratios		5	4	4.0	7.0
Cost Structure	15		871	10750 10700	
Costs relative to industry		5	5	5.0	
Understanding of costs		5 5	4	4.0	2712225
Cost control/reduction efforts		5	5	5.0	14.0
Delivery Performance	15				
Performance to promise	(7000)	5	3	3.0	
Lead-time requirements		5	3 3	3.0	
Responsiveness		5	3	3.0	9.0
Technical/Process Capability	15				
Product Innovation		5	4	4.0	
Process innovation		5 5 5	5	5.0	
research and development		S	5	5.0	14.0
Information Systems Capability	-5			25-00	
EDI capability		3 2	5	3.0	
CAD/CAM		2	0	0.0	3.0
General	10				
Support of minority suppliers	1000	2	3	1.2	
Environmental compliance		3	3 5	3.0	
Supply base management		S	4	4.0	8.2
		100		Total Score	80.6

14	Conduct an analysis of inventory management methods used by the firm/industry selected by the trainees. Each trainee must select at least one firm/industry for this purpose. They must also apply tools of inventory management e.g. Barcode data, ABC analysis, Cycle counting, Lot tracking and traceability etc to demonstrate their understanding. Trainees must be able to classify inventory items as per their classification i.e. Class A, Class B and Class C.	Week 22	
15	, , , , , , , , , , , , , , , , , , ,		

Workplace/Institute Ethics Guide

Work ethic is a standard of conduct and values for job performance. The modern definition of what constitutes good work ethics often varies. Different businesses have different expectations. Work ethic is a belief that hard work and diligence have a moral benefit and an inherent ability, virtue or value to strengthen character and individual abilities. It is a set of values centered on importance of work and manifested by determination or desire to work hard.

The following ten work ethics are defined as essential for employee's success:

1. Attendance:

Be at work every day possible, plan your absences don't abuse leave time. Be punctual every day.

2. Character:

Honesty is the single most important factor having a direct bearing on the final success of an individual, corporation, or product. Complete assigned tasks correctly and promptly. Look to improve your skills.

3. Team Work:

The ability to get along with others including those you don't necessarily like. The ability to carry your own weight and help others who are struggling. Recognize when to speak up with an ideas and when to compromise by blend ideas together.

4. Appearance:

Dress for success, set your best foot forward, personal hygiene, good manner, remember that the first impression of who you are, can last a life time

5. Attitude:

Listen to suggestions and be positive, accept responsibility. If you make a mistake, admit it. Values workplace safety rules and precautions for personal and co-worker safety. Avoids unnecessary risks. Willing to learn new processes, systems and procedures in light of changing responsibilities.

6. **Productivity**:

Do the work correctly, quality and timelines are prized. Get along with fellows, cooperation is the key to productivity. Help out whenever asked, do extra without being asked. Take pride in your work; do things the best you know how. Eagerly focuses energy on accomplishing tasks, also referred to as demonstrating ownership. Takes pride in work.

7. Organizational Skills:

Make an effort to improve, learn ways to better yourself. Time management; utilize time and resources to get the most out of both. Takes an appropriate approach to social interactions at work; Maintains focus on work responsibilities.

8. Communication:

Written communication, being able to correctly write reports and memos. **Verbal communications,** being able to communicate one on one or to a group.

9. Cooperation:

Follow institute rules and regulations, learn and follow expectations. Get along with fellows, cooperation is the key to productivity. Able to welcome and adapt to changing workplace situations and the application of new or different skills.

10. Respect:

Work hard, work to the best of your ability. Carry out orders, do what's asked the first time. Show respect, accept and acknowledge an individual's talents and knowledge. Respects diversity in the workplace, including showing due respect for different perspectives, opinions and suggestions.

Annexure-III

Suggestive Format and Sequence Order Of Success Story

S.No	Key Information	Detail/Description	
1.	Self & Family background	 Self-introduction Family background and socio economic status, Education level and activities involved in Financial hardships etc 	
2.	How he came on board NAVTTC Training/ or got trained through any other source	 Information about course, apply and selection Course duration, trade selection Attendance, active participation, monthly tests, interest in lab work 	
3.	Post training activities	 How job / business (self-employment) was set up How capital was managed (loan (if any) etc). Detail of work to share i.e. where is job or business being done; how many people employed (in case of self-employment/business) Monthly income or earnings and support to family Earning a happy life than before 	
4.	Message to others (under training)	 Take the training opportunity seriously Impose self-discipline and ensure regularity Make Hard work pays in the end so be always ready for the same. 	

Note: Success story is a source of motivation for the trainees and can be presented in a number of ways/forms in a NAVTTC skill development course as under: -

- 1. To call a passed out successful person of institute. He/she will narrate his/her success story to the trainees in his/her own words and meet trainees as well.
- 2. To see and listen to a recorded video/clip (5 to 7 minutes) showing a successful person Audio video recording that has to cover the above-mentioned points.
- The teacher displays the picture of a successful trainee (name, trade, institute, organization, job, earning per month etc) and narrates his/her story in teacher's own motivational words.